Evaluation Framework, from IAP2 International Association for Public Participation Australasia

Evaluation Criteria	Success indicators	Data needed	Evaluation tool or techniques
Outcome criteria – what was achieved?			
Quality of decision the decision provides a feasible solution to the community engagement project			
Rational objectives the method achieves the rational objectives set			
Sustainability the decision was sustainable and able to be implemented			
Acceptance criteria - how well the methods were selected and delivered			
Representative the participants are a representative sample of the affected or interested public			
Independence independent and unbiased			
Early involvement the public is involved as soon as value judgements are important			
Influence the feedback or input impacted on the decision			
Transparency the process of the method and third decision-making is transparent to the public			
Relationships the process supported positive relationships and acknowledged conflicts and worked through the conflict in a constructive manner			

Valued participants felt their contribution was valued			
Process criteria - how well the public and stakeholders accepted the process?			
Resource allocation participants have the necessary information, human, material and time resources			
Task definition participants are clear about the task the scope and output of the method			
Structured decision-making an appropriate process for decision-making was used and communicated clearly so participants understood how and why decision is made			
Cost-effective the participants are a representative sample of the affected or interested public			